

NAVIGATING THE NEW INFORMATION SERVICES WEBSITE – UIIA EP PARTICIPANTS

The newly designed UIIA website provides fast and easy access for users to obtain the pertinent information they are looking for. In addition to the UIIA program, the website provides a more detail look at other services that IANA offers under its suite of Information Services.

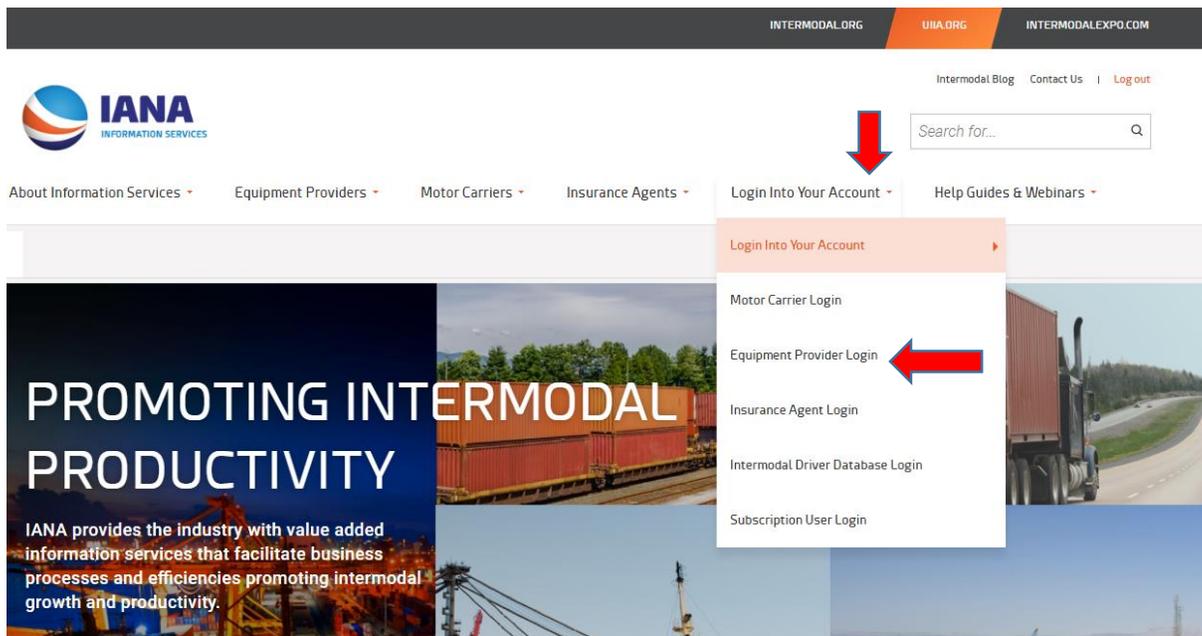
UIIA Equipment Providers wishing to access the UIIA application have two options to login:

1st Option to Log Into the UIIA for Equipment Providers:

Go to the top of the page and hover over the drop down menu titled **“LOGIN INTO YOUR ACCOUNT”**.

Click on **“EQUIPMENT PROVIDER LOGIN”**.

This will take the user to the UIIA Login Screen for Equipment Providers. Here Equipment Providers will login with their SCAC and UIIA password.



See next page for login screen

UIIA EQUIPMENT PROVIDER LOGIN

Home > Login Into Your Account > Equipment Provider Login

PRINT: 



Account Number or SCAC Code:

Password: [\(Forgot Password?\)](#)

LOGIN

INSTRUCTIONS

Please enter your Account Number or SCAC Code and Password.

Note: Equipment Providers wanting to subscribe to the UIIA/IDD cannot register online. Please contact the UIIA office at (877) 438-8442.

[HELP - EQUIPMENT PROVIDER USER GUIDE](#)

[Click here for SECONDARY USERS Login Page](#)

Secondary User Login
and Link to EP Help
Guide

Equipment Provider logs in with SCAC
Code and UIIA Password

UIIA SCAC CODE HELPER

NOTE: The UIIA Standard Carrier Alpha Code (SCAC) Helper is **NOT** an indicator of whether a company is an approved UIIA Member or meets UIIA insurance or other requirements. It is solely a way to determine a company's SCAC code.

Enter a Company Name to Search For:

SCAC Code Helper

2nd Option to Log Into the UIIA Account for Equipment Providers:

An alternate way to log into the UIIA is offered on the Homepage of the UIIA website.

Scroll down the homepage and users will see a section titled **APPLICATION LOGINS**.

User will click on **EQUIPMENT PROVIDER** to be taken to the UIIA login page.

From the login page user will enter its SCAC and UIIA password to access the UIIA application.

APPLICATION LOGINS



MOTOR CARRIER



EQUIPMENT
PROVIDER



INSURANCE AGENTS



INTERMODAL
DRIVER DATABASE



SUBSCRIPTION
USERS

Click here to go to Equipment
Provider UIIA Login Page

Help Guides/Tutorials/FAQs

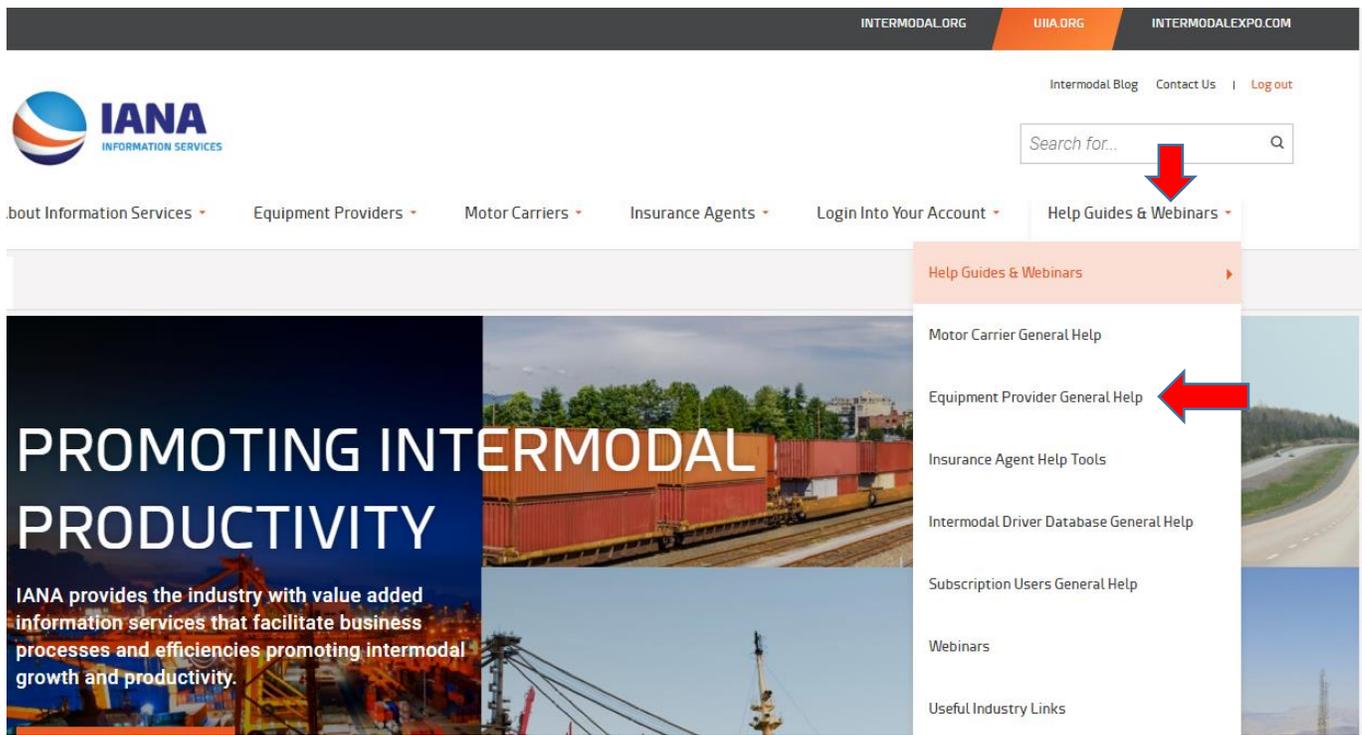
All instructional information has been consolidated on the new website by user. There is now a specific page dedicated for each type of user (i.e. Motor Carrier, Equipment Provider, Insurance Agent, etc.) that contains all user guides, short online tutorials on frequently performed actions within the UIIA, Frequently Asked Questions and webinars for that user group.

To get to the Equipment Provider Help page:

Hover over the dropdown menu at the top of the page **“HELP GUIDES & WEBINARS”**.

Click on **EQUIPMENT PROVIDER GENERAL HELP**

This takes the user to a page that contains general Equipment Provider help tools. User would just select the help item they are looking for.



The screenshot displays the IANA (Information Services) website interface. At the top, there are three tabs: INTERMODAL.ORG, UIIA.ORG, and INTERMODALEXPO.COM. The IANA logo is on the left, and navigation links for 'Intermodal Blog', 'Contact Us', and 'Log out' are on the right. A search bar is located below the logo. The main navigation menu includes 'About Information Services', 'Equipment Providers', 'Motor Carriers', 'Insurance Agents', 'Login Into Your Account', and 'Help Guides & Webinars'. The 'Help Guides & Webinars' menu is open, showing a list of options: 'Motor Carrier General Help', 'Equipment Provider General Help', 'Insurance Agent Help Tools', 'Intermodal Driver Database General Help', 'Subscription Users General Help', 'Webinars', and 'Useful Industry Links'. A red arrow points to the 'Equipment Provider General Help' option. In the background, there is a banner with the text 'PROMOTING INTERMODAL PRODUCTIVITY' and a description of IANA's services.

Equipment Provider General Help Page

The screenshot shows the IANA website's Equipment Provider General Help page. The page features a navigation menu on the left, a main content area with introductory text and links, and a footer with additional resources. Three yellow callout boxes with red arrows highlight key features: 'Access EP User Online Guides' points to the 'USER GUIDES' section; 'Click on VIEW VIDEO to view short He' points to the 'FREQUENTLY PERFORMED UIIA ACTIONS BY EPS' section; and 'View Equipment Provider Specific FAQs or Recent/Upcoming Webinars' points to the 'FREQUENTLY ASKED QUESTIONS' and 'RECENT/UPCOMING WEBINARS' sections.

Access EP User Online Guides

Click on VIEW VIDEO to view short He

View Equipment Provider Specific FAQs or Recent/Upcoming Webinars

UIIA Frequently Asked Questions Page

The Frequently Asked Question page may found by accessing this information from each of the General Help pages or by the link contained in the footer of the website on each page. The FAQs are also setup by categories to make it easier to find the information you are looking for.

About Information Services ▾

Equipment Providers ▾

Motor Carriers ▾

Insurance Agents ▾

Login Into Your Account ▾

Help Guides & Webinars ▾

FREQUENTLY REQUESTED QUESTIONS

CLICK ON THE SPECIFIC USER TYPE BELOW TO SEE COMMONLY ASKED QUESTIONS AND RESPONSES RELATED TO THE UIIA.

GENERAL INFORMATION ▾

UIIA EQUIPMENT USE ▾

NEW MOTOR CARRIERS ▾

EXISTING UIIA MOTOR CARRIER PARTICIPANTS ▾

EQUIPMENT PROVIDERS ▾

INSURANCE AGENTS ▾

INTERMODAL DRIVER DATABASE ▾

SUBSCRIPTION USERS ▾

Click on dropdown arrow next to each category to see Questions. Click on arrow next to Question to see Responses for each FAQs

GENERAL INFORMATION ▲

Q- WHAT DO IANA AND UIIA STAND FOR? ▲

A - IANA is an acronym for the Intermodal Association of North America. IANA is a transportation trade association representing the combined interests of the intermodal freight industry.

UIIA is an acronym for the Uniform Intermodal Interchange and Facilities Access Agreement a standard industry contract between truckers/drayage companies and water/rail carriers and leasing companies (Equipment Providers). The UIIA program is administered by IANA and covers liability and other issues related to the interchange of intermodal equipment (containers, chassis, etc.) between the two parties.

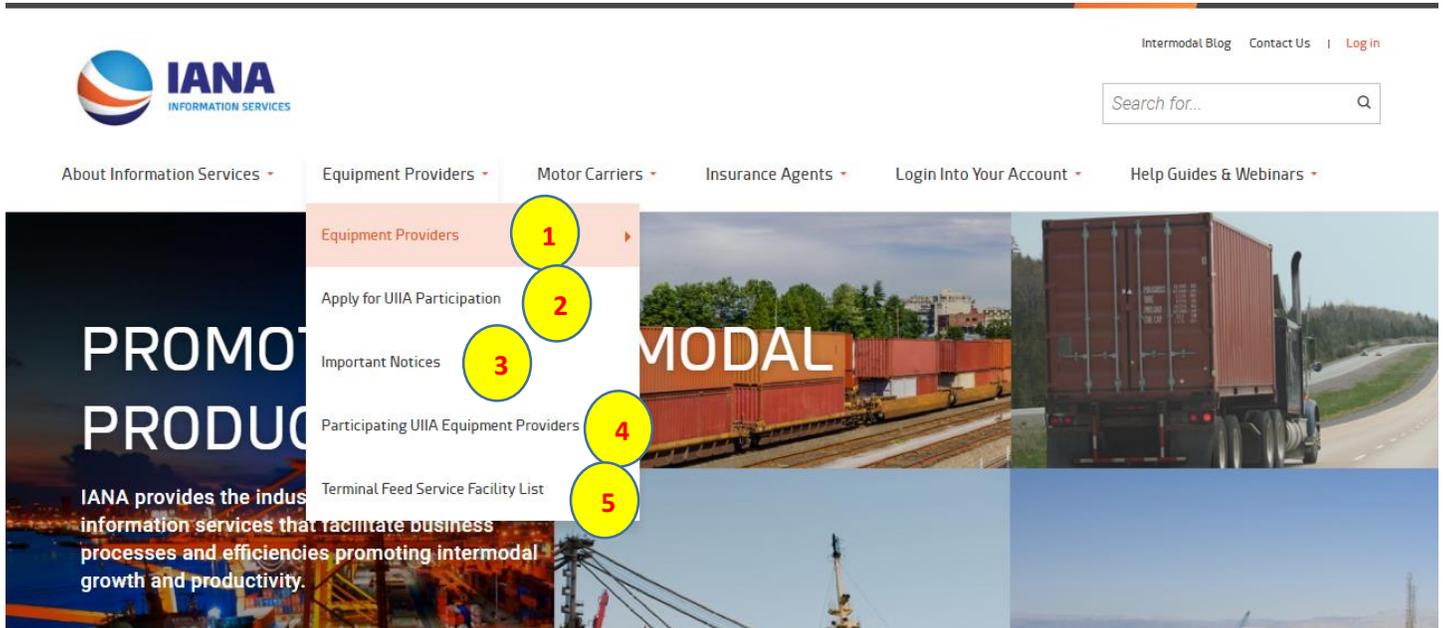
Example of FAQ Display – Question Shown in Orange with Response following.

Equipment Provider Landing Page

The new website has a dropdown menu at the top of the page for **EQUIPMENT PROVIDERS**. Equipment Providers may select from this dropdown the following options:

1. **Equipment Providers** – General overview of the UIIA program

2. **Apply for UIIA Participation** – Equipment Providers interested in joining the UIIA may visit this page to find out what is needed to become a EP participant in the UIIA.
3. **Important Notices** – This page will have links to pertinent UIIA notices.
4. **Participating UIIA Equipment Providers** – Provides a list of the current EPs participating in the UIIA.
5. **Terminal Feed Service Facility List** – Provides links to various UIIA EP Contacts as well as links to each EP’s websites.



Equipment Provider Landing Page (on next page)

The general Equipment Provider Landing page will provide information on the mission & benefits of participating in the UIIA. There will also be links to learn more about the Intermodal Interchange Executive Committee (IIEC), which is the nine-member group that oversees the administration of the UIIA. The right rail on this page also includes quick links to access the UIIA, Street Interchange Application and the Equipment Return Location Directory. Equipment Providers may also link to the Binding Arbitration information and help guides as well from this page. In addition, a link to the legal wording of the UIIA Agreement is available.

EQUIPMENT PROVIDERS



Home > Equipment Providers

PRINT:

- About Information Services
- Equipment Providers**
- Motor Carriers
- Insurance Agents
- Login Into Your Account
- Help Guides & Webinars

Mission & Benefits of Participation in the UIIA

To promote intermodal productivity and operating efficiencies through the development of uniform industry processes and procedures governing the interchange of intermodal equipment between ocean carriers, railroads, equipment leasing companies and intermodal trucking companies.

BENEFITS OF UIIA PARTICIPATION

- Reduces the administration of the interchange process, increasing staff productivity.
- Eliminates the need of managing individual interchange contracts and collecting separate insurance filings.
- Collects and validates insurance information against Equipment Provider's UIIA requirements.
- Provides online web portal and reporting tool to access real-time Motor Carrier status information and reports 7 days a week, 24 hours a day.
- Manages your addendum process with the motor carriers you do business with in addition to administering notification of any changes to your addendum terms.
- Manages your specific Motor Carriers as a subset of database of approximately 7,400 UIIA Motor Carriers by SCAC code and/or EP internal code.
- Conducts random audits of Motor Carrier's insurance policies at request of participating Equipment Providers.
- Provides continuity and a "personal" approach to resolving issues quickly by having dedicated customer service representatives available as well xtended customer service hours of 8:00 a.m. – 8:00 p.m.
- Offers access to IANA's Street Interchange Application (SIA), which provides a web portal to facilitate street interchanges/street turns and captures an electronic record of the transaction.
- Expedites the interchange of your equipment by providing interchange status information directly to the facilities you utilize via IANA's Terminal Feed Service (TFS). This is value added service available to participating UIIA Equipment Providers.

[DOWNLOAD EP UIIA APPLICATION PACKET](#)

Links to Download Application Pkt.

INTERMODAL INTERCHANGE EXECUTIVE COMMITTEE

[LEARN MORE](#)

TERMINAL FEED SERVICE

[LEARN MORE](#)

BINDING ARBITRATION INFORMATION

[LEARN MORE](#)

DOWNLOAD UIIA AGREEMENT

[DOWNLOAD](#)

ACCESS STREET INTERCHANGE APPLICATION

[CLICK HERE](#)

ACCESS EQUIPMENT RETURN LOCATION DIRECTORY (ERLD)

[CLICK HERE](#)

EP ACCESS TO UIIA APPLICATION

[CLICK HERE](#)

HELP/FAQS/USER GUIDES FOR EPS

[CLICK HERE](#)

Links to Pertinent Info shown on Right Rail of page

Apply for UIIA Participation Page

This page provides pertinent information on how to apply for UIIA Participation.

The screenshot shows the IANA website's 'Apply for UIIA Participation' page. The page features a navigation menu with categories like 'About Information Services', 'Equipment Providers', 'Motor Carriers', 'Insurance Agents', 'Login Into Your Account', and 'Help Guides & Webinars'. The main content area is titled 'Apply for UIIA Participation' and includes a sub-header 'The steps to apply for UIIA participation are outlined below. To initiate the process, Equipment Providers should download the EP UIIA Application Packet.' Below this, there are several key elements highlighted with callout boxes and arrows:

- EP UIIA Application Packet:** A callout box pointing to the 'DOWNLOAD THE EP UIIA APPLICATION PACKET' button.
- UIIA Application Process Steps - Click the arrows next to each step in the application process to find out more detailed info.** A callout box pointing to a list of steps: 'PREPARE EP ADDENDUM', 'PROVIDE STANDARD CARRIER ALPHA CODE (SCAC)', 'SELECT DATA ACCESS METHOD', 'SELECT MOTOR CARRIER SERVICE OPTION', and 'REMIT ANNUAL ADMINISTRATIVE SERVICE FEE'. Each step has a downward arrow next to it.
- Links to Equipment Provider Help Tools:** A callout box pointing to the 'EP HELP GUIDES & WEBINARS' button.
- Other Helpful Links:** A callout box pointing to the 'BENEFITS OF UIIA PARTICIPATION FOR EPS', 'BINDING ARBITRATION INFORMATION', and 'DOWNLOAD UIIA AGREEMENT' sections.

The page footer includes the IANA logo, the tagline 'THE CONNECTING FORCE BEHIND INTERMODAL FREIGHT', and links for 'Blog Signup', 'Contact Us', 'FAQ', and 'Privacy Policy'. Social media icons for LinkedIn, Twitter, and Facebook are also present.

Important Notices Page

This page will provide links to important notifications sent out to UIIA Equipment Providers.



[Intermodal Blog](#) | [Contact Us](#) | [Log In](#)

Search for...

[About Information Services](#) ▾ | [Equipment Providers](#) ▾ | [Motor Carriers](#) ▾ | [Insurance Agents](#) ▾ | [Login Into Your Account](#) ▾ | [Help Guides & Webinars](#) ▾

IMPORTANT EQUIPMENT PROVIDER NOTICES

[Home](#) > [Equipment Providers](#) > [Important Notices](#)

PRINT:

[About Information Services](#) ▾

[Equipment Providers](#) ▲

[Apply for UIIA Participation](#)

[Important Notices](#)

[Participating UIIA Equipment Providers](#)

[Terminal Feed Service Facility List](#)

[Motor Carriers](#) ▾

[Insurance Agents](#) ▾

Important Notifications

- ▶ [Revisions to UIIA](#)
- ▶ [Street Interchange Application](#)
- ▶ [EP Additional Contact Feature](#)
- ▶ [EP Customized UIIA Reports](#)
- ▶ [Binding Arbitration Process/Case Decisions](#)

EP ACCESS TO UIIA APPLICATION

[CLICK HERE](#)

ACCESS STREET INTERCHANGE APPLICATION

[CLICK HERE](#)

ACCESS EQUIPMENT RETURN LOCATION DIRECTORY (ERLD)

Participating UIIA Equipment Providers Information

A list of the ocean carriers, railroads and leasing companies that currently participate in the UIIA program.



- About Information Services
- Equipment Providers
- Motor Carriers
- Insurance Agents
- Login Into Your Account
- Help Guides & Webinars



PARTICIPATING UIIA EQUIPMENT PROVIDERS

Home > Equipment Providers > Participating UIIA Equipment Providers PRINT: 

About Information Services

Equipment Providers

Apply for UIIA Participation

Important Notices

Participating UIIA Equipment Providers

Terminal Feed Service Facility List

Motor Carriers

Insurance Agents

Login Into Your Account

Help Guides & Webinars

LIST OF PARTICIPATING UIIA EQUIPMENT PROVIDERS

UIIA EQUIPMENT PROVIDERS	UIIA EQUIPMENT PROVIDERS
ACL/Grimaldi Group/Inarme	National Shipping of America LLC c/o National Shipping Agencies
ANL Singapore Co. Pte. Ltd.	NileDutch America B.V.
APL Co Pte Ltd	Nippon Yusen Kaisha (NYK Line North America)
Bermuda Container Line Limited	Norfolk Southern Corporation
BNSF Railway Company	North American Chassis Pool Cooperative LLC
Bridge Chassis Supply LLC	Odyssey Food Trans LLC
Canadian National Railroad	OOCL (USA), Inc. as agent for Orient Overseas Container Line Limited & OOCL (Europe) Limited
Canadian Pacific Railway	Pacific International Lines (Private) Limited
CMA-CGM (America) LLC	Pasha Hawaii Holdings LLC
COFC Logistics LLC	Sarjak Container Lines Pvt. Ltd.
Consolidated Chassis Management LLC	Schuyler Line Navigation Company
COSCO Shipping Lines Co. Ltd/COSCO Shipping/Lines (North America), Inc./COSCO Shipping Lines (Europe) Ltd.	Seaboard Marine Ltd.
CSX Intermodal Terminals, Inc.	SM Lines Corporation
Eimskip USA, Inc.	Somers Isles Shipping Ltd.
Evergreen Shipping Agency (America) Corporation	Swire Shipping
Great Ocean Shipping Line, Inc.	Tiger Cool Express LLC
Hamburg Sud North (America), Inc.	Tote Maritime Puerto Rico LLC
Hapag-Lloyd (America) Inc.	TransAtlantic LLC
Hyundai Merchant Marine, Inc.	Turkon Container Transportation & Shipping, Inc.
Iowa Interstate Railroad Ltd.	Union Pacific Railroad Company
K-Line America, Inc.	United Arab Shipping Company
Kansas City Southern Railway	Virginia International Terminals, Inc. (Virginia Inland Ports)
MACS Maritime Carrier Shipping LLC	Wan Hai Lines Ltd.
Maersk Lines USA as agent for Maersk Lines A/S dba Maersk Line/Safmarine/Maersk Domestic/Sealand	XPO Stacktrain LLC
Matson Navigation Company	Yangming Marine Transport
Matson Navigation Company of Alaska LLC	Zim American Integrated Shipping Services Co. LLC
Mediterranean Shipping Co. S.A.	
MOL (America) Inc.	

[DOWNLOAD UIIA EQUIPMENT PROVIDER LISTING](#)

Terminal Feed Service Facility List

List of terminals, container yards and depots that currently receive UIIA Motor Carrier interchange status information on behalf of UIIA Equipment Providers that subscribe to the Terminal Feed Service. List is categorized in alpha order by facility name.

The screenshot shows the IANA website's 'Terminal Feed Service Facility List' page. The page features a navigation menu on the left, a main content area with a list of facility categories, and a right-hand sidebar with download and subscription links. A red arrow points from the top right sidebar down to the facility list, and another red arrow points from the facility list down to an orange callout box. A third orange callout box is located at the bottom right of the page.

Terminal Feed Service Facility List

LIST OF FACILITIES UTILIZING IANA'S TERMINAL FEED SERVICE

FACILITIES A - E	▼
FACILITIES F - J	▼
FACILITIES K - O	▼
FACILITIES P - T	▼
FACILITIES U - Z	▼

Click on drop down arrows to reveal list of facilities in alpha order

DOWNLOAD FACILITIES RECEIVING UIIA DATA UNDER THE TERMINAL FEED SERVICE

[DOWNLOAD](#) ↓

TERMINAL FEED SERVICE BROCHURE

[DOWNLOAD](#) ↓

SUBSCRIBE NOW TO IANA'S TERMINAL FEED SERVICE

To obtain more information on how to subscribe to IANA's Terminal Feed Service, contact Sherry Parnell via e-mail at sherry.parnell@intermodal.org.

On the right rail, EPs will find a link to download list of Facilities receiving data under Terminal Feed Service as well as information on how to subscribe to the service

IANA
INFORMATION SERVICES

INTERMODAL.ORG | UIIA.ORG | INTERMODALEXPO.COM

Intermodal Blog | Contact Us | Log in

Search for...

About Information Services | Equipment Providers | Motor Carriers | Insurance Agents | Login Into Your Account | Help Guides & Webinars

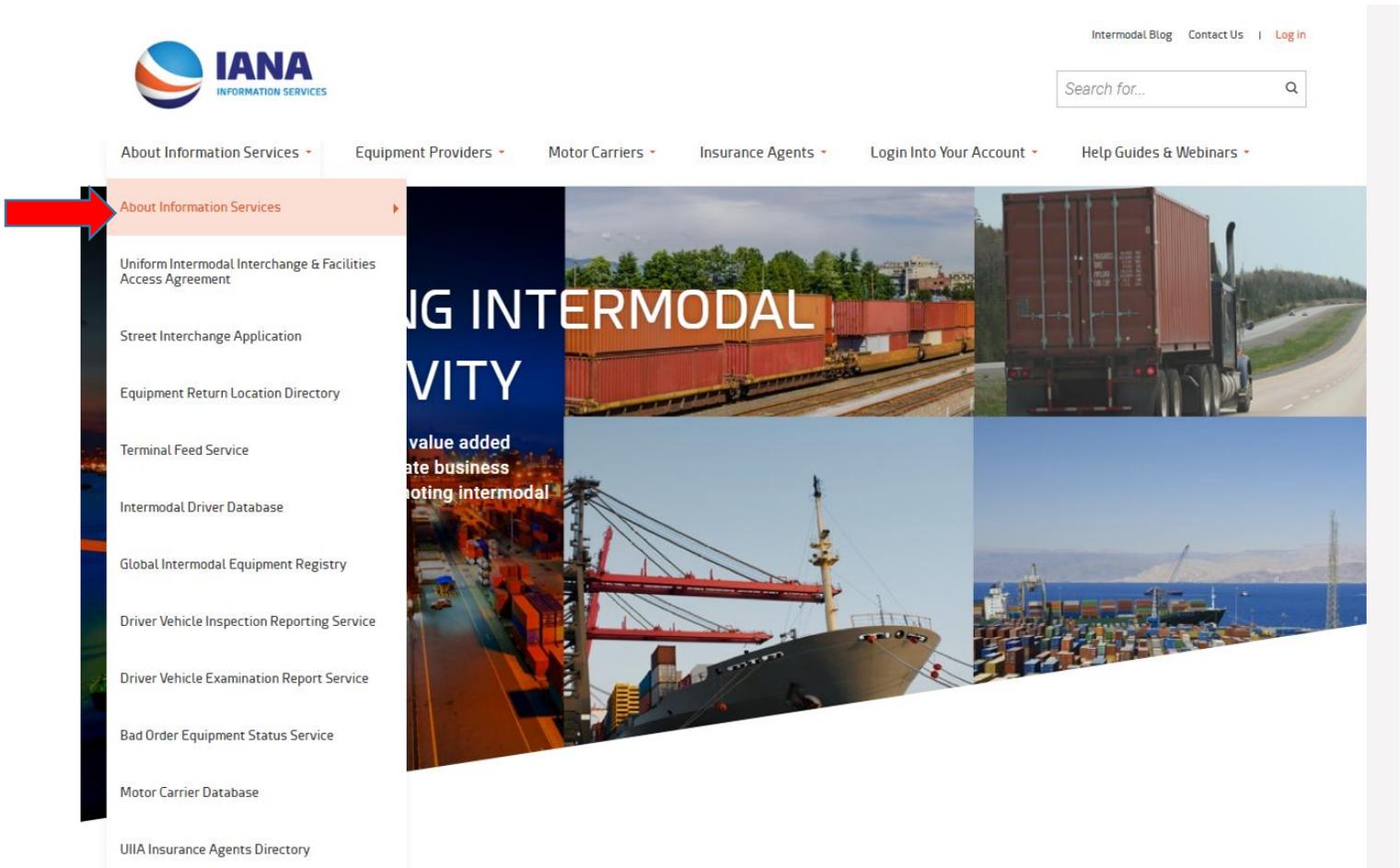
Home > Equipment Providers > Terminal Feed Service Facility List

PRINT:

© Copyright 2017 Intermodal Ass

Information Services Home Page – About Information Services

On redesigned website, users will see a new logo for IANA Information Services. The UIIA logo will be shown a little further down the page as IANA offers several information service programs in addition to the UIIA. The new website will provide users with some more insight on all of our services. This information can be found under the ABOUT INFORMATION SERVICES dropdown menu at the top of the page.



By clicking on the ABOUT INFORMATION SERVICES dropdown menu item, the user will be taken to a general landing page that provides a brief description of all of IANA's services and programs, as well as links to individual pages that provide more detail on each program [Screenshot of the ABOUT INFORMATION SERVICES GENERAL LANDING PAGE TO FOLLOW]



ABOUT INFORMATION SERVICES


[Home](#) > [About Information Services](#)

PRINT:

IANA provides the industry with value added information services that facilitate business processes and efficiencies promoting intermodal growth and productivity. These programs focus on environmental initiatives, risk management, safety and security.



UNIFORM INTERMODAL INTERCHANGE AND FACILITIES ACCESS AGREEMENT

A standard industry interchange contract between intermodal trucking companies and equipment providers (i.e. ocean carriers, railroads & leasing companies).

[LEARN MORE](#)


STREET INTERCHANGE APPLICATION

A web portal that automates and streamlines street interchanges and street turns for Motor Carriers and Equipment Providers under the UIIA.

[LEARN MORE](#)


EQUIPMENT RETURN LOCATION DIRECTORY

An online listing of UIIA Equipment Providers' satellite equipment return locations.

[LEARN MORE](#)


TERMINAL FEED SERVICE

A service that ensures that intermodal facilities receive up-to-date Motor Carrier interchange status information on behalf of UIIA Equipment Providers.

[LEARN MORE](#)


INTERMODAL DRIVER DATABASE

A secured web-based system that is used to verify driver identification information required to access specific intermodal facilities.

[LEARN MORE](#)


GLOBAL INTERMODAL EQUIPMENT REGISTRY

A database of North American chassis that enables electronic equipment marking to identify the Intermodal Equipment Provider under the federal regulations that is responsible for the maintenance and repair of the equipment.

[LEARN MORE](#)

MOTOR CARRIER DATABASE

A cost effective marketing tool available in a one-time Excel file.

[LEARN MORE](#)

INSURANCE AGENT DIRECTORY

An online directory providing insurance agents the opportunity to promote their services.

[LEARN MORE](#)

Information Services General Landing page provides links to all of IANA's suite of services and programs. Find out how these programs can benefit your company by clicking on **LEARN MORE**

Information Services Home Page – What’s New & Frequently Requested Information

The new homepage includes a new section that contains links to pertinent information and frequently requested documentation under the What’s New and Frequently Requested Information section.

WHAT'S NEW

- Revisions to UIIA
- Hyundai to use IANA's Street Interchange Application
- New UIIA EP - SM Line Corporation
- New UIIA Enhancement User Guide
- New Street Interchange Enhancements

FREQUENTLY REQUESTED INFORMATION

- Current UIIA Agreement
- Motor Carrier UIIA Application Packet
- UIIA Insurance Requirements
- ACORD 22 Certificate of Insurance
- Equipment Provider Checklist

Click on the links above to download information

Information Services Home Page – Binding Arbitration Process

UIIA participants can find information relating to the binding arbitration process on the new homepage. Links to **VIEW PRIOR CASE DECISIONS** and **DOWNLOAD ARBITRATION PACKET** are available.

BINDING ARBITRATION PROCESS

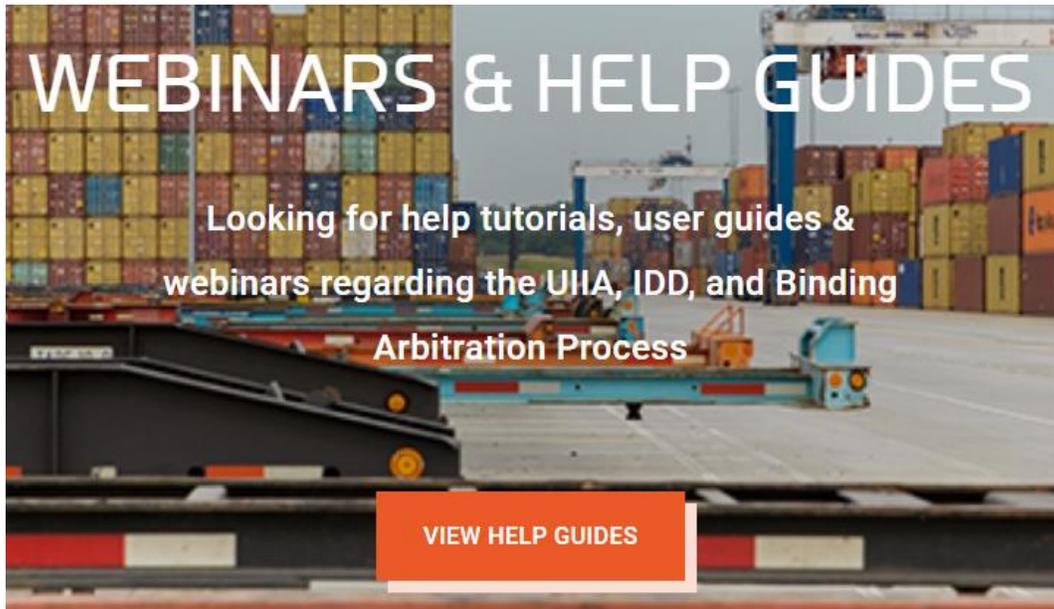
The Binding Arbitration Process available to UIIA participants provides an efficient means of resolving invoice disputes related to per diem, maintenance and repair, and equipment use/rental charges after all dispute resolution processes under UIIA/EP addenda have been exhausted.

[VIEW PRIOR CASE DECISIONS](#)

[DOWNLOAD ARBITRATION PACKET](#)

Information Services Home Page – Webinars & Help Guides

Easy Access to User Help Tools is available from the dropdown bar at the top of the page by clicking **HELP GUIDES AND WEBINARS** or by scrolling down to bottom of homepage and clicking on **VIEW HELP GUIDES**.



Information Services Home Page – Contact Us

To contact Information Services Customer Service Representatives or to submit a question online, users may click on the **CONTACT US** link available at the top or bottom of the homepage



Click on CONTACT US to reach Customer Service Representatives

[Intermodal Blog](#) | [Contact Us](#) | [Log in](#)

Search for...



THE CONNECTING FORCE BEHIND INTERMODAL FREIGHT

[Blog Signup](#) | [Contact Us](#) | [FAQ](#) | [Privacy Policy](#)

