

Why Your TMS Needs Appointment Booking Features

*Lessons from the field: How Appointment Automation is
Streamlining Dispatch Operations &
Reducing Per Diem Charges*

Wednesday, September 20, 2023
2:00 PM Eastern

Sponsored By:

PORTPRO



Housekeeping

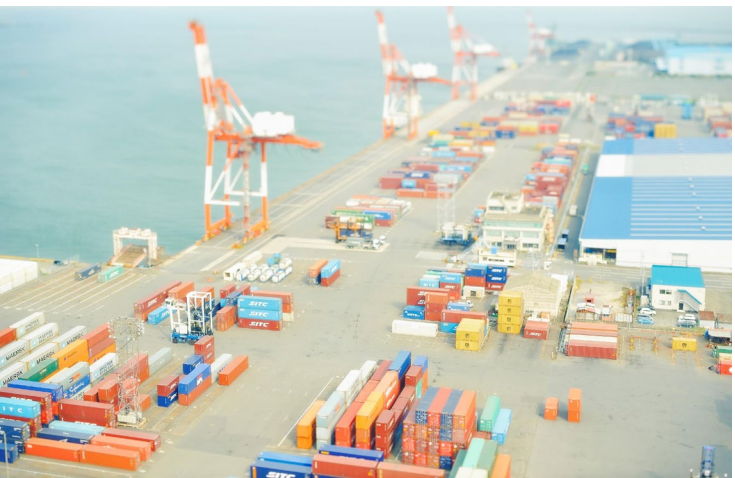
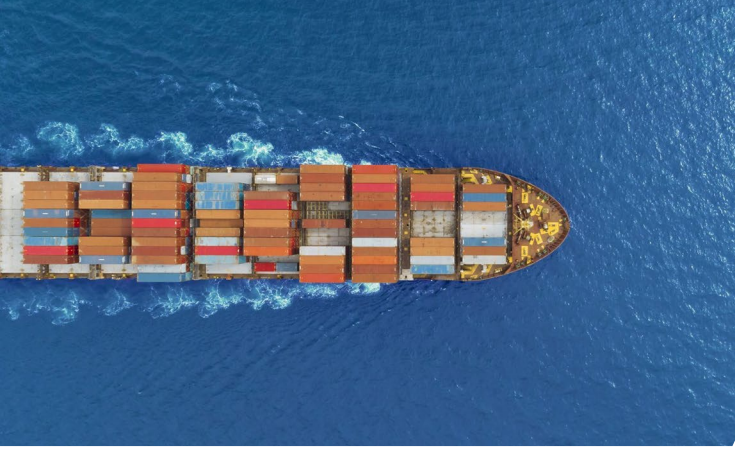


- Audience will be muted
- A question & answer session will follow the presentation
- Submit questions by clicking the Q&A icon at the bottom of your screen

Today's Presenter



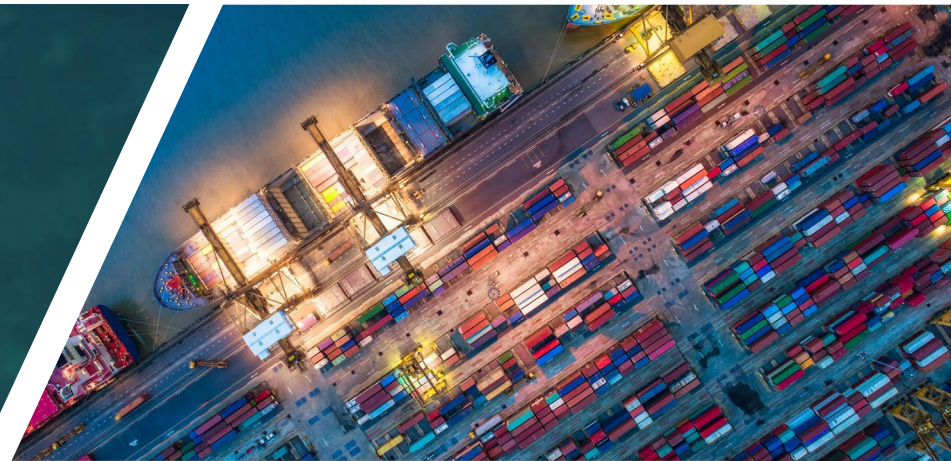
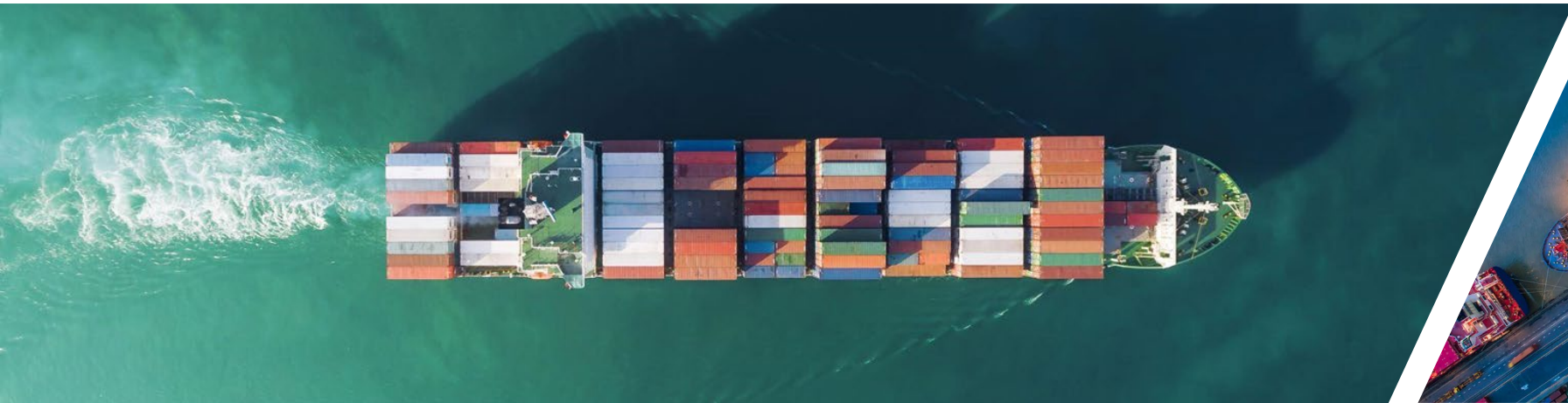
Walker Banks
VP of Operations and Corporate Strategy
PortPro



Why Your TMS Needs Appointment Booking Features

PORTPRO

September 20th, 2023





Improved Operational Efficiencies

- Dispatch & Driver Planning
- Automation
- Cost & Time Savings
- Employee Well Being
- Improved Customer Experience

Enhanced Data Accuracy

- Integrations / API
- Live Load Tracking
- Automated Emails & Notifications
- Reduce Human Errors and Missed Appointments
- Multi - System Congruence and Syncing Increase Opportunity



An aerial photograph of a port area, showing a long pier with numerous stacked shipping containers in various colors (red, blue, white, green, orange). A large ship is docked at the pier. The background is a dark, textured green, possibly representing water or a forested area.

Reduce Costs & Improved Customer Experience

- On-Time Guarantees
- Data Accuracy and Transparency
- Container Tracking With Appointment Data
- Empty Return Tracking / Connection to Per Diem
 - Per Diem Auditing & Reporting
- Repurpose Staff for more important strategic initiatives



The Agile Methodology

- Integrations & API
- Perpetual Improvement to Software
- Refocus and Retool
- Investments in Development
- Roll up into Financial Reporting

A large yellow container is being loaded onto a blue truck by a red container handler at a port during sunset. The sky is filled with orange and yellow clouds, and the sun is low on the horizon. In the background, there are stacks of colorful shipping containers and a pile of grain.

Thank you!

See more at PortPro.io

PORTPRO

Q&A



Enter your questions using the Q&A button



More information about IANA

Visit the Upcoming Education page for more information about 2023's *Advancing Intermodal* Virtual Education Program

E-mail us @ info@intermodal.org

Visit us @ intermodal.org

A blue decorative curve is located in the bottom right corner of the slide.



IANA

INTERMODAL ASSOCIATION
OF NORTH AMERICA™

THE CONNECTING FORCE BEHIND INTERMODAL FREIGHT

© 2023 Intermodal Association of North America. This presentation was produced for the use of IANA members and may not be reproduced, re-distributed or passed to any other person or published in whole or in part for any purpose without the prior consent of IANA.

IANA, 11785 Beltsville Drive, Calverton, MD 20705-4048.